

Benefits using

ClickLearn



IT benefits

Making IT and support more successful

360° user instruction solution
Reduced help desk calls
Automated



User benefits

Making end-users adopt, learn and master the software faster

Supports any learning style
Uniform user instructions
On-screen live guidance



Increase ROI

Making management more successful

Reduced implementation risk
High process accuracy
Rapid user adoption

Other applications

Require implementation and IT resources

Long learning curve for authors

Scaling to different applications difficult and require setup again

Require a lot of manual work to create instructions

Updating user instructions is done manually

Limited in the formats
mostly only a step-by-step guide inside the application

Translations are done manually

No learning portal structure

Does not recognize the meta data, hence Automated Process Testing is not possible

High yearly costs, with potential costs for implementation, training and consultation

End user sensitive licensing model

ClickLearn

No server-side implementation and integration needed

Authors onboarded fast and can start working immediately

Supports different applications with the connectors and scaling is immediate

Capturing of processes is fully automated

Updating instructions is fully automated with “Replay”

7 different formats provided including the step-by-step guide

Translations and narration are done automatically

Ability to create learning portals with few clicks

ClickLearn recognizes each field in your solution and **Automated Process Testing** is possible

Low yearly costs due to perpetual licensing model and single maintenance fee in the future

No end user licensing, scale at no additional costs